

Ryan Adams

XXXXXXXXXXXXXXXX, AZ 85259

XXX-XXX-XXXX

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Summary

- Demonstrated achiever with exceptional knowledge of business needs, standards, and best-practices.
- Relevant, in-the-field experience, working across multiple industries and technology levels.
- Skilled at learning new concepts quickly, working well under pressure, and communicating complex/technical ideas clearly and directly.
- Extensive computing experience, including knowledge of networking environments, server technologies, business software packages, and desktop operating systems.
- Multitude of experiences and a wide knowledgebase.

Technical Skills

- Experience with Relational Database Management Systems (MySQL & MS SQL)
- Familiarity with PHP, CSS, HTML, XML, and JavaScript
- Knowledgeable of networking standards and best practices
- Proficient in Exchange, IIS, Active Directory, and related server technologies
- Understanding of UML, SDLC, and related subjects
- Experience with performing cost/benefit analysis
- Experience writing tutorials, manuals, and technical briefs

Education and Professional Memberships

B.S. Degree in Computer Information Systems 2011
W. P. Carey School of Business, Arizona State University
GPA: 4.0

Association for Computing Machinery 2009-
Professional Member Present

Career History & Accomplishments

Owner, Black Diamond IT Services 2008-
Present

- Founded company.
- Provided on-site, desktop support for numerous individuals and organizations.
- Designed and implemented networks.
- Setup and managed Windows based servers.
- Designed, populated, and maintained databases.
- Developed custom websites.
- Troubleshoot general desktop, server, network, and other issues.

Secretary/Webmaster, Arizona State University Men's Rugby Program 2007-
Present

- Designed and launched PHP based website with SQL backend.
- Coordinated and streamlined player registration process.
- Developed digital forms/player information handling process to reduce data errors and ensure policy compliance.

Participant, Scottsdale Teen Police Academy 2005

- Completed 50-hour academy program.
- Met AZ POST "Fit for Duty" requirements.
- Awarded "Best Overall Recruit" award.
- Wrote and delivered graduation speech.

Intern, Computer and Communication Services, LLC 2005

- Inventoried computer hardware and software.
 - Maintained exchange server.
 - Investigated and repaired network outages.
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