

## Ryan Adams

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### Summary

- Demonstrated achiever with exceptional knowledge of business needs, standards, and best-practices.
- Relevant, in-the-field experience, working across multiple industries and technology levels.
- Skilled at learning new concepts quickly, working well under pressure, and communicating complex/technical ideas clearly and directly.
- Extensive computing experience, including knowledge of networking environments, server technologies, business software packages, and desktop operating systems.
- Multitude of experiences and a wide knowledgebase.

### Technical Skills

- Experience with Relational Database Management Systems (MySQL, MS SQL, and Access).
- Familiar with PHP, CSS, HTML, XML, and JavaScript.
- Knowledgeable of networking standards and best practices.
- Proficient in Exchange, Group Policy, Active Directory, and related server technologies.
- Understanding of UML, SDLC, and related subjects.
- Experience writing tutorials, manuals, and proposals.
- Has worked with QuickBooks, Sage Timberline, and Microsoft Dynamics in a network environment.

### Education and Professional Memberships

- B.S. Degree in Computer Information Systems** 2007-2010  
W. P. Carey School of Business, Arizona State University  
Overall GPA: 3.7, Major GPA: 3.9 - Magna Cum Laude
- Association for Computing Machinery** 2009-2011  
Professional Member
- Information Systems Security Association** 2011-Present  
General Member

### Career History

- Data Security Auditor, Early Warning Services, LLC** 2011-Present
- Audited user access to Windows, Linux, and AIX systems.
  - Developed scripts to automate auditing processes and simplify user management.
  - Worked with products from Cisco, Splunk, HP, Triton, and others to monitor and respond to network threats.
  - Assisted in writing of documentation related to data security and user access.
- Owner, Black Diamond IT Services** 2008-2011
- Provided on-site, end-user support for numerous individuals and organizations.
  - Designed and implemented networks utilizing hardware and software from industry leaders such as Microsoft, Cisco, and SonicWall.
  - Setup and managed Windows based servers running services including Active Directory, DHCP/DNS, SQL Server, and Exchange Server.
  - Designed, populated, and maintained databases in both MySQL and Microsoft SQL.
  - Advised clients on best practices in security, remote access, user management, and system uptime/availability.
- Treasurer/Webmaster, Arizona State University Men's Rugby Program** 2010-2011
- Established on-line payment system to allow payments via credit cards.
  - Pioneered process to bill players and collect past-due debt by integrating accounting system with player registration database.
  - Managed cash flow while consolidating expenses through use of analytical processing.
- Secretary/Webmaster, Arizona State University Men's Rugby Program** 2007-2010
- Designed and launched PHP based website with SQL backend.
  - Coordinated and streamlined player registration process to ensure compliance with Team, University, and League policies.
  - Developed digital forms/player information handling process to reduce data errors and ensure policy compliance.